



Workrite Ergonomics Online Return Policy

Return Policy

Requests for returns purchased from the Workrite Ergonomics online store (shop.workriteergo.com) must be made within thirty days of the order ship date. Only regular priced items may be refunded, unfortunately sale items cannot be refunded. Customer must provide original order # provided at time of request. Items must not have been installed, be returned in their original packaging and are subject to a 20% restocking fee. Refunds will not be processed for items returned in anything other than their original packaging, damaged items or unauthorized returns.

Contact Customer Service by phone at (800) 959-9675 or by email at customerservice@workriteergo.com to request a return merchandise authorization (RMA). Prepaid UPS labels will be emailed for return shipment of product. Please allow a minimum of thirty days for Workrite to receive and process returned product. Refunds to credit cards, less the 20% restocking fee, should process within two billing cycles.